

# **Visitors Policy**

Reviewed: July 2023

Next Review: July 2024

Approved by Board of Trustees: July 2023



#### 1. Aim

To safeguard all pupils within the school's responsibility both during school hours and out of school hours activities that are arranged by the school. The ultimate aim is to ensure that students at Rochdale Islamic Academy can learn from and enjoy curricular and extracurricular experiences in an environment where they are safe from harm. The school also has a responsibility to protect and preserve its resources against theft, vandalism and misuse.

# 2. Objectives

To have in place a clear protocol and procedure for the admittance of external visitors to the school, which is understood by all staff, governors, visitors, and parents and adheres to child protection and safeguarding guidelines. To enable the school to account and care for all visitors to the site in the event of an emergency or practice drill.

# 3. Policy Statement

Rochdale Islamic Academy assures all visitors a warm, friendly, and professional welcome, whatever the purpose of their visit. The school also has a legal duty of care for the health, safety, security and wellbeing of all pupils and staff. This duty of care incorporates the duty to safeguard all pupils from subjection to any form of harm, abuse, nuisance, or inappropriate influence. It is the responsibility of the Trustees, Headteacher and Senior Leadership Team to ensure that this duty is followed at all times. In performing this duty, the school recognises that there can be no complacency where child protection and safeguarding procedures are concerned. The school therefore requires that all visitors (without exception) comply with the following policy and procedures. Failure to do so may result in the visitor's escorted departure from the school site.

#### 4. Policy Responsibility

The Headteacher is the member of staff responsible for implementation, coordination and review of this policy. The Headteacher will also be responsible for liaising with the school's admin team and safeguarding leads as appropriate. All breaches of this procedure must be reported to the Headteacher. Failure by staff members to adhere to this policy may lead to disciplinary action.

## 5. Where and to Whom the Policy Applies

The school is deemed to have control and responsibility for its pupils anywhere on the school site (i.e., within the school boundary fence), during normal school hours, during after school activities and on school organised (and supervised) off-site activities. Visitors are defined as all people other than current staff members, long term agency staff, pupils and parents/guardians involved in the task of delivering or collecting pupils at the start or end of the school day.

## The policy applies to:

- All governors of the school.
- All external visitors entering the school site during the school day or for after school activities (including tutors, sports coaches, and topic related visitors e.g., authors, journalists, musicians, and artists).
- All parents and volunteers.
- Other education related personnel (advisors, inspectors, health professionals).
- Building & maintenance and all other independent contractors visiting the school premises.



#### 6. Protocol and Procedures

#### **6.1 Visitors Invited to the school:**

- a) Before any visitor is invited to the school, the Headteacher, or a member of the senior leadership team, should be informed, with a clear explanation as to the relevance and purpose of the visit and intended date and time of the visit. A visitor's form should be completed by the visitor prior to the visit and signed and authorised by the Headteacher 2 weeks prior to the visit.
- b) When inviting visitors to the school the member of staff hosting the visit should ensure they are asked to bring in formal identification (including photo id, current up to date DBS) with them at the time of their visit and be informed of the procedure for visitors as set out below:
- Members of staff arranging for, and hosting visitors must inform the school office in advance so that this information can be entered into the school diary, and the relevant forms can be completed and authorised by the Headteacher.
- All visitors must report to the school reception desk in the general admin office.
- At reception, all visitors must state the purpose of their visit and who has invited them/or are visiting. They should be ready to produce formal identification. All visitors will be asked to sign the school's visitor register making note of their name, organisation, who they are visiting as well as the date and time arrived.
- All visitors will be required to wear a visitor identification badge. The badge must remain visible throughout their visit.
- Green badge is for all visitors who have been DBS checked.
- Red badge is for all visitors who have not been DBS checked, and must not be left alone with students at any time.
- Visitors will then be escorted to their point of contact OR their point of contact will be asked to
  come to the school reception to receive the visitor. The contact will then be responsible for them
  while they are on site. The visitor must not be allowed to move about the site unaccompanied
  unless the school has completed the relevant checks (through DBS) or has received details of this
  through the organisation employing the visitor.
- c) On departing the school, visitors should leave via the school reception and:
- Sign out.
- Complete an evaluation form (optional)
- Return the identification badge to the school office.

## 6.2 Unknown/Uninvited Visitors to the School

Any visitor to the school site who is not wearing a visitor badge should be challenged politely in relation to who they are and their business on the school site. They should then be reminded of the school procedure and escorted to reception to be issued with a visitor badge if approved. The procedures under "Visitors to the School" above will then apply. If the visitor refuses to comply, they should be asked to leave the site immediately and a member of the SLT/Headteacher will be informed. The SLT member/Headteacher will consider the situation and decide if it is necessary to inform the police. If an unknown/uninvited visitor becomes abusive or aggressive, they will be asked to leave the site immediately and warned that if they fail to leave the school grounds, police assistance will be called for. Under the Summary Offences Act, the Headteacher reserves



the right, and has the authority to prohibit any potential visitor from entering or remaining within the school.

#### 6.3 Governors and Volunteers

All parent and other volunteers (such as business partners) must comply with Disclosure and Barring Service procedures, completing a DBS disclosure form via the school office before starting a volunteer role.

All Governors now require an enhanced DBS check. Governors will be treated the same as any adult volunteer and added to the approved visitors list. They should sign in and out at reception as detailed above. New governors will be made aware of this policy and become familiar with its procedures as part of their induction. This is the responsibility of the Headteacher and Chair of Governors.

#### **6.4 Buildings and Maintenance Contractors**

Contractors follow the procedures as set out in 6.1. When pupils are on the premises, the contractors must be supervised at all times by the Premises Manager or, if he / she is unavailable, by another member of staff. No contractor / engineer is permitted to work in or move around the school unsupervised when pupils are on site unless they have a valid DBS which has been checked and verified.

#### 6.5 Parent Visitors

Partnership with parents is a strong and unique feature of Rochdale Islamic Academy which the school wishes to preserve. At the same time, the safeguarding and wellbeing of pupils and staff must be maintained. The school has clear procedures for managing the movement of parents on the school site at the start and end of the school day and for controlling and monitoring their access to the 'Classroom Zones'.

Parents who visit the school site at times other than the start and end of the day are expected to report to the main office to make the purpose of their visit known. They will then be escorted to their point of contact OR their point of contact will be asked to come to the school reception to receive them. The contact will then be responsible for them while they are on site and will escort them off the premises at the end of the visit. The visitor must not be allowed to move about the site unaccompanied.

If the parent needs to visit a room in a classroom zone for any other reason they will be escorted by a member of the office staff or directed to a specific waiting area (for example, when attending parent conferences).

Exceptions to this are when there is a planned school or classroom event in which case school staff will be available to steward parent visitors around the school and to undertake all reasonable precautions to ensure that visitors to the school are genuine.

## 6.6 Ex Pupils and Ex Members of Staff

Ex Rochdale Islamic Academy pupils and ex members of staff may request or arrive at the school for a visit. They must be signed in and be fully always supervised.



# 7. Staff Development

As part of their induction, new staff will be made conversant with this policy for visitors and asked to ensure compliance with its procedures at all times.

## 8. Linked Policies

This policy should be read in conjunction with other related school policies including:

- Safeguarding
- Confidentiality
- Healthy and Safety
- Fire Safety

## 9. Monitoring and Evaluation

The suitability of all visitors invited into school to work with our children is assessed at the end of their visit and a decision made as to whether they may be asked to visit the school in future.